

Key indicators

Public service Indicators

	2012	2013	2014	2015
Area of operation				
Municipalities	6	6	6	6
Parishes	51	51	33	33
Network extension (Km)	485	480	480	481
Lines in operation	73	72	72	72
Bus	70	69	69	69
Tramcars	3	3	3	3
Stops	2.458	2.461	2.454	2.448
Fleet	481	480	480	425
CNG Buses	254	254	256	258
Diesel Buses	221	220	218	161
Electric Tramcars	6	6	6	6
Fleet average age				
Bus	10,0	11,0	12,0	12,6
Electric Tramcars	74,6	75,6	76,6	77,6
Bus Fleet Characteristics				
CNG	53%	54%	53%	61%
Climatization	81%	81%	82%	92%
Low Floor	98%	98%	98%	98%
With Ramp	65%	65%	65%	73%
Human Resources - Average staff	1.287	1.245	1.206	1.156
Investments (thousand euros €)	<spanstyle="font-weight: bold;"="">2.341</spanstyle="font-weight: ">	67	376	1.324
Demand				
Patronage (million passengers)	94	80	74	69
Intermodal patronage share	50%	82%	84%	85%
Passengers km (million)	348	294	271	253
Supply				
Vehicles Km (million)	26	23	22	21
Places Km (million)	2.306	2.119	1.984	1.881
Quality				
Buses Occupancy rate	15,1%	13,9%	13,7%	13,4%
Average commercial speed (km/h)	15,8	15,8	15,7	15,8
Average Payment time (days) [1]	46	54	68	66

[1] 2013: entrada em vigor da Lei 11-A/2013 de 28 de janeiro, da reorganização administrativa do território das freguesias.

[2] Sem órgãos sociais e trabalhadores requisitados. Inclui cedidos.

[3] O cálculo do PMP foi efetuado de acordo RCM 34/2008 e despacho 9870/2009