

Mission, vision and policy

Mission

Provide a public transport service of passengers in the metropolitan area of Porto (AMP), in conjunction with concerted road operators, rail and light rail, contributing to the effective mobility of people, providing a competitive alternative to individual transport and generating, by his private activity, social and environmental benefits within a framework of economic rationality and pursuit of continual improvement of its performance.

Vision

Be recognized as a reference between the company that present the best practices of the public passenger transport sector, at national and European level.

Politics

Assert itself as deterrent agent use of individual transport by promoting an urban public transport passenger quality, safe, modern and eco efficient.

Respond to physical and social mobility needs of customers, through an adequate supply at the level of the transport network, their accessibility, timetables and products, within the limits allowed by the concessions and by rationalization of human resources and materials.

Promote communication and permanent cooperation with external entities, including Central and local government institutions, business associations, local authorities and the general public.

Ensure professional development, healthy and social workers, in particular by creating the appropriate conditions for the exercise of its activities, preventing injuries, injuries and the damage to their health.

Minimize the environmental impact of your support activities, providing premises and equipment technologically efficient solutions that promote the progressive reduction of pollution and consumption of energy and natural resources.

Develop all of its activities, products and services supported by an integrated management system, in the dimensions of quality, environment, safety and health at work, with the involvement of all its employees, suppliers, contractors, local authorities and customers.

Take the quest for continuous improvement and respect for the requirements of its integrated management system, including not only the legally applicable as statutorily and voluntary membership, regularly evaluating its performance by conducting internal audits and culminating with the annual review of the system.