



Linha Azul
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Rules of use

ACCESSIBILITY



1. Wheelchair users can travel on buses clearly identified by the internationally recognised accessibility symbol seeing that these buses have dedicated wheelchair space including safety belt for extra protection.
2. For obvious safety reasons, there is space on board each bus for only one unfolded wheelchair to be safely positioned in the designated area, or one unfolded pram or stroller. Whenever the child is safely seated on the carer's lap, respective pram or stroller must be folded and placed or stored in the luggage rack.
3. Wheelchair and pram users must board and alight using the rear door. Let the driver know you want to get on or get off the bus.
4. On boarding, press the blue button close to the rear door so that the front part of the access powered ramp may be lowered. On alighting, press the blue button close to the dedicated wheelchair space so that the front part of the access powered ramp may be lowered to pavement level as the doors open.
5. In case of a broken or damaged ramp, you are asked to wait for the next bus. We take best procedures aiming at avoiding situations like this, however, a ramp damage may occur after the bus having started operating.



6. There are signalled dedicated priority seats for the disabled and elderly riders as well as for expectant mothers and for parents or carers travelling with lap children, corresponding to the front priority bench seats.
7. Any passenger can sit in a priority seat whenever the bus has vacant priority seats available. They are however, forced to give them up when there are other passengers more entitled to the priority seating.

ASSISTANCE DOGS AND PETS

1. Passengers with impairments or disabilities are entitled to travel with guide or assistance dogs, according to the legislation in force.
2. Except for reasons related to danger or safety, health or hygiene, pets or domestic animals are allowed to be carried on buses, on the clear understanding that they must be kept in a suitable container held by the passenger, according to the legislation in force.
3. This container must be safely carried and cannot be placed on a seat so that the other passengers may not be disturbed or upset.
4. Animals are transported free of charge.
5. Seeing that STCP buses are very often too crowded with a large number of standing passengers, restrictions regarding containers in which animals are kept or carried, may be imposed whenever they are not properly stored, particularly in the case of small sized buses, and when the safety of both passengers and animals is endangered.

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Travel Conditions and Regulations



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STCP Conditions of Use



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