



STCP
150 ANOS DE MOBILIDADE



How To Travel

HOW TO LINE UP IN A QUEUE

At the bus stop passengers should queue up facing the oncoming bus (as the bus approaches) in the same direction of the traffic. Place yourself in the queue in order of arrival.

SIGNAL THE DRIVER TO STOP

Always signal the driver that you want to board the bus, by extending your arm and your index finger, so that the bus will only stop when it is necessary. This leads to faster and more comfortable journeys for everyone.

HAVE YOUR TICKET READY IN ADVANCE BEFORE BOARDING



1. Thus, you will validate faster and avoid delays.
2. Should you need to buy your ticket on board, you are requested to have the exact fare amount to pay cash. If you pay a large sum of money, the driver may be short of change. In this case, you will be given a note of change for the overpayment which can be discounted at one of the Andante Shops.

ALWAYS VALIDATE YOUR TICKET



1. Only a passenger holding a valid travel ticket is allowed to ride across STCP entire network, except children aged up to 12 inclusive may travel free of charge on the clear understanding that they do not occupy any seat.
2. Validate your ticket as you board the bus, at the start of a journey. Touch your card on the validator card reader without moving it until validation has been successfully completed. Do not move it. Do not validate it inside your wallet in case you have more than one contactless card.
3. Check validation. The card reader will show a green light and a short beep sounds. If the light turns red and a long beep sounds it means that the ticket is not valid.
4. Should you not hold a contactless card you can purchase a ticket on board. In this instance, you are advised to have the exact fare amount, at hand. It is more convenient and practical.
5. Each passenger should hold his or her own ticket (contactless card or single ticket).
6. Passengers are compelled to keep their travel ticket during the whole journey for eventual checking purposes.

PROCEED TO THE REAR DOOR

1. After validation proceed to the rear door in order to enable easy boarding of more passengers.
2. Passengers are not allowed to stand in the boarding area close to the driver's cabin marked on the bus floor with a red strip paint.

TO GET OFF THE BUS

You should press the STOP bell and proceed in advance to the exit door located in the middle platform of the bus.